Holmes-Wayne

Electric Cooperative, Inc.

A Touchstone Energy Cooperative



6060 S.R. 83 P.O. Box 112 Millersburg, OH 44654-0112 Business hours 7:30 a.m.- 4 p.m.

24 Hour Toll-free Phone: 866-674-1055 888-264-2694

www.hwecoop.com

Board of trustees

| Ronnie Schlegel | Chairman |
|-----------------|---------------|
| Donald Buren | Vice Chairman |
| Larry Martin | SecyTreas. |
| David Mann | Randy Sprang |
| Kenneth Conrad | Kenneth Bower |
| Bill Grassbaugh | Barry Jolliff |

Personnel

Drosidont/CEO

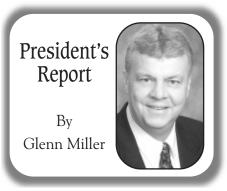
Clann Millor

| Glenn MillerPresident/CEO |
|---|
| John PorterAsst. Manager/Engineer |
| Vicki BilekExecutive Secretary |
| Casey WagnerAccounting Manager |
| Robyn TatePublic Relations/HR |
| Lisa BakerBilling Supervisor |
| Stacy ShawLine Supv./Safety Director |
| Ward VaughnLine Śupervisor Brent SchrockContractor Supervisor |
| Brent SchrockContractor Supervisor |
| Tim VickersStaking/Field Engineer |
| Nolan HartzlerGIS Mapping Technician |
| Nolan HartzlerGIS Mapping Technician Gary SnyderOperations Field Technician |
| Craig Duncan . Operations Field Technician |
| Brian SpencerSystem Engineer |
| Kenny DePriestEnergy Advisor Karen TishPlant Accountant/Purchasing |
| Karen TishPlant Accountant/Purchasing |
| Curtis WoodsWarehouse/Mechanic |
| Carol Hawkins Customer Serv. Supervisor |
| Jeanne BakerCustomer Service Rep. |
| Sue HolcombCustomer Service Rep. |
| Lisa GressCustomer Service/Accounting |
| Albert SchonauerClass A Lineman |
| Daryl ReynoldsClass A Lineman |
| Harry MorrisClass A Lineman |
| Steve JamesClass A Lineman |
| Fred CombsClass A Lineman |
| James RoseClass A Lineman |
| Michael MaurerClass A Lineman |
| Michael MartinClass A Lineman |
| Gregory LemonClass A Lineman |
| Michael RoweClass A Lineman |
| Bowe FirebaughClass A Lineman |
| Jeffrey YoungClass A Lineman |
| Ed WaltonUtility Man |
| Rick FoxUtility Man |
| Darin StefanoApprentice Lineman |
| Steve AsburyApprentice Lineman |
| Josh JohnsonApprentice Lineman |
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Helping you manage your bill

December brings the heart of the holiday season but also reminds us that the year quickly is fading. The board of trustees and senior management have spent several hours not only reviewing 2008 accomplishments, challenges and goals but also are strategically planning for 2009 and beyond.

It has been one of our many goals in 2008 to provide you, the member/owners of Holmes-Wayne Electric Cooperative, with valuable information, resources and tools to manage your bill. We hope that through this magazine, our staff and our Web site that you have found these avenues of great resource.



Because we are a cooperative and we are member/owned, the board and senior management are committed to educating you, the members, about the realities of our energy market, the challenges that your cooperative is facing, the planning we are focused on and committed to and, most importantly, what each and every member can do to control the impact on your monthly bill in this turbulent energy market. We want to assist you in your efforts to be part of a very complex solution.

Energy efficiency is a key factor in the solution and one that can greatly impact your home and/or business. We have shared on a monthly basis through this publication tips to reduce your consumption. We offer endless tools and resources on our Web site to calculate your consumption, the impact of changes you are considering, links to government and specialty organizations and an option to e-mail questions.

Additionally, in the spring of this year we introduced a new position to the organization, an Energy Advisor. This position is providing additional services to our members, such as residential energy audits and also working with the local builders in creating a new energy-efficient home building program.

We know that the issues our nation is facing on energy are not short-term issues and all Americans are going to have to work together through innovative technology, renewable energy and energy efficiency to meet the demands of the future at an affordable price.

We hope you are taking advantages of the above resources to manage your bill. We want to emphasize that as a member of the cooperative you can impact your own monthly bill in dramatic ways. At Holmes-Wayne Electric, we are committed to continue to educate and offer resources to assist in managing your electric bill.

New look and new way to manage your bill

In our constant effort to provide quality customer service, you will notice your HWEC bill will

have a new look in 2009. The breakdown of your bill in further detail will help members calculate and

manage their electric use.

"As members continue to reduce their consumption through energy-efficient practices, this new bill will be a great tool," said Lisa Baker, billing supervisor. "The bill breakdown will show both the consumer charge and kilowatt consumption charge as well as continue to show any programs that a member may voluntarily participate in such as EnviroWatts and Operation Round Up."

The last several years HWEC has been increasing services that assist you the member/owner in managing your electric bill. Baker also stresses, "Our Web site is a huge asset that members can utilize. Through our on-line payment option, not only can you pay your bill electronically every month but you can also review your consumption history. You also



can go to our energy advice section and there are unlimited tips and advice on how to make your home or business more energy efficient. The cooperative's focus on services such as these are great examples of our commitment to providing the information for members to manage their bill."

Official Notice

Certification of Active Duty Deployment Holmes-Wayne Electric Cooperative, Inc.

The cooperative will not disconnect electric service to the residential premises of any residential member who is deployed on active duty for nonpayment for electricity provided to the residential premises.

Upon return of the residential member from active duty, the cooperative will offer the residential member a period of deployment on active duty to pay any arrearage incurred during the period of deployment. If the time period the cooperative offers the residential member for repayment presents a hardship, the member may request a longer period to repay the arrearage. No late payment fees or interest will be charged to the residential member during the period of deployment or the repayment period.

"Active duty" means active duty pursuant to an executive order of the president of the United States, an act of the congress of the United States, or section 5919.29 or 5923.21 of the Ohio Revised Code.

The residential member must resume the timely payment of all charges for electric service provided by the cooperative after the return from active duty deployment.

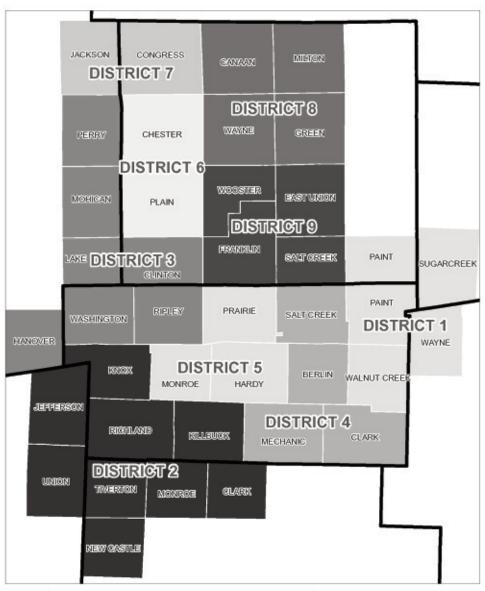
In order to avoid disconnection of electric service for nonpayment for electric service during a period of active duty deployment, a completed Certification of Active Duty Deployment form must be submitted to the cooperative. Certification of Active Duty Deployment forms are available from the cooperative upon request.

Trustee nomination process begins

The board of trustees at Holmes-Wayne Electric Cooperative at its November meeting appointed a nominating committee to select nominees for trustees from their respective districts.

The committee consists of six or more members, with at least one member who resides in each district from which a trustee is to be elected.

The nominating committee will meet in January at the cooperative office to select nominees for trustees from the respective districts. The districts for which members will be voting for new trustees in June of 2009 are District 1, District 3 and District 7. The committee selects from the cooperative membership



and lists 10 qualified nominees for each trustee position. A minimum of two names shall be on a ballot to be voted upon for each district.

After selection, nominees are contacted by the HWEC board chairman in the order listed for verification and willingness to become candidates for trustee.

If you are interested in running for trustee or participating in the nominating committee, please contact Robyn Tate at the cooperative office at 866-674-1055.

Merry Christmas and Sappy New Year!

Please note that Holmes-Wayne Electric will be closed Christmas Eve, Christmas Day and New Year's Day so employees may celebrate the holidays with their families.



HIGH SCHOOL SENIORS

Are your parents members of an electric cooperative?

You could win a college, vocational or technical school scholarship of \$2,625*

Contact your electric cooperative for details on how you can enter

*First place for each division, boys' and girls'

Second place:\$1,835

Third place:\$1,575

Fourth place:\$1,470

Fifth place:\$1,365

Sixth place:\$1,260



The power of human connections

Here are the rules for the Ohio Rural Electric Cooperatives, Inc. scholarship competition:

- Applicants must be a son, daughter or legal ward of an Ohio rural electric distribution cooperative member living on the lines and receiving service at the time of the statewide competition.
- All applications must be submitted (typed) on forms obtainable on request from your participating local electric cooperative office or at buckeyepower.com.
- 3. All applications must be submitted to the office of that cooperative by the deadline date of Feb. 13.
- 4. Applicants must have all basic credits for college or proper** vocational or technical school entrance. They must have a current career average of "B+" (3.5 on a 4-point scale) or better and must be accepted, then enrolled (when they receive the award), in the accredited college or proper** vocational or technical school of their choice.
- Any applicant who has received a full-tuition scholarship to the school of his/her choice is not eligible for a scholarship from OREC.
- 6. All scholarships must be accepted in the first academic year after proof of enrollment is received by OREC.
- 7. Each electric cooperative is eligible to nominate two candidates (one in each division) to participate in the statewide competition.

For information, contact:

Your local high school guidance office or Holmes-Wayne Electric Cooperative at 866-674-1055 or www.hwecoop.com