

Reading Your Meter

helpful tips for an accurate and reliable electric bill



Holmes-Wayne
Electric Cooperative, Inc.

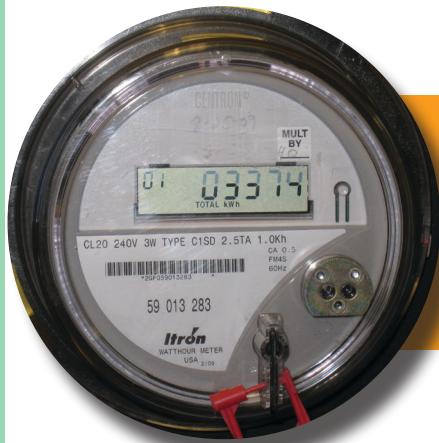
A Touchstone Energy® Cooperative



is a member-read system. We do not employ meter readers in order to reduce operating costs. As a member/owner, reading your meter is a cost savings for everyone.

Each member is responsible for reading his or her meter and reporting monthly readings along with their payment.

1. Obtain Your Reading



Digital Meter

The first set of blinking numbers will be a series of the same number (e.g. 88888, 00000). The next set of numbers will be the reading. Read from left to right. It will say “kWH” on the bottom.




Mechanical Meter


Read from left to right.

2. Record Your Reading

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT
Please do not: Staple, Tape or Clip

Please contact the office for any changes.
DO NOT WRITE changes on the bill.


Map Location 5555-5-A-55	Bill Type Regular Bill	Account Number 5555555
Due Date 05/20/12	Amount Due after 05/20/12 96.85	Amount Due By 05/20/12 93.00
Previous Read 83449	Date Meter Read	
Amount Paid		 Please Write Meter Reading Here



ONLINE BILL PAY
save a stamp, pay your bill online
@ www.hwecoop.com

REMIT TO:

Holmes-Wayne Electric Coop., Inc.
PO BOX 112
MILLERSBURG OH 44654-0112



000000000000185230000000093000000096855

HOLLAND ADDRESS
181 ELECTRIC ROAD
MILLERSBURG OH 44654-0112

Mark the numbers as they appear on your meter in the appropriate space on the bill with black or blue ink only. Please mark the date of the reading on the payment form. To help avoid extreme fluctuations, please read the meter at approximately the same time each month.

3. Submit Your Reading

There are 4 ways to submit your meter reading.

1. Through the **SmartHub** mobile app (available from the [Apple App Store](#) and [Google Play](#))
2. Online at **www.hwecoop.com**
3. Call 24 hours a day **330.674.1055** or **866.674.1055** (toll-free)
4. Mail form with your payment

Holmes, Tuscarawas, Coshocton, Knox and Stark Counties

Please submit your reading and payment by the 20th of each month.

Wayne, Ashland, and Medina Counties

Please submit your reading and payment by the 5th of each month.

SURPRISED

when you open your electric bill?

Have you ever opened your electric bill and been surprised by the amount of electricity you consumed? Well, there are a few simple steps you can take to avoid a surprise when opening your next electric bill. Follow these simple tips to make managing your bill easier.

1.

Read your meter every month on the same date. The bill you receive from Holmes-Wayne Electric is processed monthly based on the reading you provide. If you read your meter inconsistently, you will have bills that are based on longer time periods, translating to a higher electric bill.

2.

Enroll in budget billing. Budget billing allows you to know exactly what your bill will be every month. If you enroll in the program, Holmes-Wayne Electric averages your last 12 months of consumption. The average is your monthly bill. Every six months, in December and June, we recalculate your average based on your most recent consumption. When working with tight home finances, this is a great way to control dramatic changes in your electric bill. At all times, your bill will show your actual consumption and compare it to your average budget. You can enroll in the budget billing program after one year of service with no past-due balance.

3.

Reduce your consumption; reduce your bill. Take advantage of Holmes-Wayne Electric's many avenues for reducing your bill. Schedule a home energy audit with our energy advisor. The audit includes a blower door test, infrared camera, and a walk-through inspection with a full report for your records. You can also find energy-saving tips and tools at www.hwecoop.com under Energy Advice.



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P.O. Box 112 | Millersburg, OH 44654

866.674.1055 | www.hwecoop.com



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