

## MESSAGE FROM THE PRESIDENT/CEO

# 2021 annual meeting message from the president/CEO

As we approach the 87th anniversary of the Holmes-Wayne Electric Cooperative, two words come to mind — onward and upward. After an unprecedented year of uncertainty and adaptation in 2020 due to the COVID-19 pandemic, our focus in 2021 was our future. We focused on financial strength and stability, disciplined performance, and purposeful planning. Our desire was to exceed your expectations and continue to build on the 80+ year-long partnership that we have built together.

While today's world is radically different than it was when HWEC was founded in 1935, our cooperative mission — to provide safe, reliable, competitively priced electric service to our member owners — remains the same. HWEC is your cooperative, and our sole purpose is to serve you and the needs of our community. As we continue to look toward the future, be confident that will remain our top priority.

Although we were unable to meet face-to-face, Holmes-Wayne Electric wants to be sure its members are still able to stay informed of their cooperative's operations, financial health, and plans for the future.

Electricity is something that we all use around the clock. I am extremely proud of our team of 42 employees who work hard daily to maintain a strong track record to assure that our members have access to the electricity that they need while maintaining the lowest cost possible. Delivering quality electric service to our members can only be done with significant investment, proper planning, and system maintenance.

Last year was another successful year at HWEC. Our operations team completed a tremendous amount of work in the field upgrading the distribution network, which included rebuilding 9.33 miles of line, replacing 990 poles, trimming trees for 393.50 miles, spraying vegetation control for 407.9 miles, and adding 210 new services, all while preparing for two additional substations in Winesburg and Holmesville.

We are constantly preparing for the things we can control



Glenn W. Miller PRESIDENT/CEO

on our system and for unexpected outages that are often beyond our control. On any given day, ice storms, high winds, tornadoes, squirrels and birds, and even distracted drivers can interrupt electric service and cause a power outage. Each year, maintaining a reliable system takes hundreds of hours of planning, maintenance, inspections, and system upgrades. Reliability is not something that happens by chance.

One of the many factors we enjoy most about the area where we live is the natural scenery that surrounds us. We are fortunate to have so many trees that offer beauty, shade, and habitat for birds and wildlife. At HWEC, we strive to balance beautiful surroundings and ensuring a reliable power supply through our vegetation management program.

This year, in our four-year cycle program Davey Tree Service will trim 382 miles of line in Clear Creek, Golden Corners, Mohican, North Wayne, and West Salem substation area.

As these efforts reduce outages tremendously, it does not eliminate them. After this summer's severe storms, we are aware that many leaning and dead trees remain in our service area. You, the member, can help by contacting us if you see any issues that may affect HWEC's service reliability.

Besides the natural beauty of our area, it is community members like you that make our service territory attractive to families and new businesses. This is evidenced by the increase in commercial customers in our southern service territory. Our kilowatt-hours sold are now about 49% residential and 51% commercial. This growth and load mix enables us to keep our rates low. Overall, Holmes-Wayne continues to have one of the



# 2021 upgrade projects

# Rebuilt 9.33 miles of line Replaced 990 poles Trimming trees for 393.50 miles 407.9 miles of vegetation control Added 210 new services

Prepared for two additional substations in Winesburg and Holmesville

lowest electric service rates in the state of Ohio out of 25 cooperatives.

Your cooperative is a vital part of our local tax base. In 2021, we paid \$1,581,082 in kilowatt-hour tax to the state of Ohio. Additionally, we paid \$1,311,832 in property taxes that benefit 12 local school districts and local governments.

While all employees of HWEC serve our members, one special group's entire focus is to help our members navigate the cooperative's programs and services. Our member service team has more interaction and get-toknow-you opportunities than any other department.

In 2021, our member service team responded to more than 31,000 phone calls, processed 8,930 service orders, and accepted 110,214 payments. A significant nod to their dedication and desire to serve you.

If you have any questions regarding our electronic options, including our mobile application, SmartHub, text and email notifications, outage texting, or even a question regarding your bill, this team is here to help with precision and a smile.

A recent survey of you, our members, reflects HWEC's desire to serve. I am extremely proud to report

Holmes-Wayne scored an 89 on the American Customer Satisfaction Index. The average score of cooperatives across the state was 84.9. In all 18 categories of the survey, we scored "excellent" or "good" and exceeded the national average in all 18 categories.

I am motivated and encouraged by the employees of HWEC. It is because of their dedication and unwavering work ethic that we were able to persevere through pandemicdriven turbulence. It is the collective work of all employees in all departments that make our cooperative run efficiently.

HWEC holds a strong record for providing reliable power, and we also consistently support the communities that we serve. Your cooperative staff volunteers as coaches for local youth programs, works at school concession stands, and enjoys participating in local parades, Touch-a-Truck safety programs, and Reality Days at local schools.

We continue to be active in promoting energy efficiency and safety by visiting local schools and safety fairs and talking with youth in 4-H and Scout troops. We consider safety education not just an internal organizational commitment of our staff but a commitment to our local community.

After canceling the Veteran's Honor Trip the last few years due to COVID restrictions, it is our strongest desire to host a trip in 2023. These trips are often a once-in-a lifetime opportunity, and we cannot wait to honor more of our local veterans with this opportunity. Please look for updates in future *Ohio Cooperative Living* articles and our Facebook page.

In closing, I would like to thank your board of trustees, whose direction and good governance has helped steer us in the right direction. The board's strategic direction and support has provided conditions for HWEC to accomplish significant system improvements and infrastructure expansions this past year.

One thing is for certain — challenges will continue to impact our industry, but your dedicated staff and board of trustees are here to lead HWEC onward and upward into the future. Thank you for putting your trust in us to provide the best service possible to our communities. I look forward to the continued success of your cooperative.

# 2021 annual meeting message from the HWEC board chairman

Throughout our 87-year history, Holmes-Wayne Electric Cooperative's annual meeting has been an essential part of our operation. These meetings have become a tradition — a tradition that celebrates our unique business model and brings members together so we can share the many ways HWEC works to serve you. While we have not been able to do anything "the way we've always done it" the past few years, I believe a new year is likely to welcome a fresh start.

Even through some of the most challenging years, we held onto our core values, taking care of our membership and being a company that others strive to be. The HWEC board is grateful for the 42 staff members of HWEC who have shown continued dedication throughout the pandemic. I have seen employees behind the scenes giving their all, whether it be restoration efforts or community events. It is because of their dedication and unwavering work ethic that we were able to not only make it during these challenging times but continue to provide the excellent service that you deserve.

In addition to the staff at HWEC, I would like to take a moment to thank my fellow board members for their continued dedication and focus. While day-today decisions are made by co-op staff, major decisions are made by the board, who strive to look out for the vitality of the cooperative and the community. Our board is the community pulse for the co-op and helps keep us on the right track. We love our community and want to help it thrive.

On behalf of the board of trustees, I would like to congratulate Bill Grassbaugh and Dave Mann, who retired from the board effective June 30, 2022, with a collective 40 years of service to the cooperative. They have been dutiful representatives for the membership, not only for their districts but the entire cooperative. They leave behind a legacy of helping HWEC remain a successful and financially strong organization. I am proud to be associated with both gentleman and wish them both health and happiness in their retirement.

Randy Sprang BOARD OF TRUSTEES

I would like congratulate Gary Graham and Lisa Grassbaugh, new leaders joining the board of HWEC. I look forward to collaborating with you in fulling our mission of bringing safe, reliable, and affordable power to our members. I would also like to offer a sincere thanks to the other candidates who ran for this year's election. Thank you for your interest and commitment to your cooperative. I am grateful that you chose to run and hope to see you run again in coming years.

The cooperative would also like to acknowledge the work and diligence of the nominating committee members and thank them for their hard work on behalf of the membership. Any member interested in participating on a future nominating committee is welcome to contact their district representative for more information. The success of the cooperative is also the engagement of you, the members.

Looking to the future, we want to communicate that as a board and staff, we are committed to continued improvement. We understand that no organization can become stagnant. HWEC is always improving processes, programs, and technology to provide the best service possible.

Strategic business planning is key to the continued success of the cooperative. Every four years, Holmes Wayne Electric Cooperative develops a work plan. HWEC staff, along with an independent engineering firm, review historical data to make projections for future load growth, equipment necessities, and maintenance reliability needs. The accounting team then reviews the results of those studies to ensure our margins and capital are supportive of the projected investments. HWEC will begin a new \$23 million dollar





# New work plan for 2023 \$23 million Enhance system reliability Provide room for growth Cost-saving technology

work plan in 2023. The strategic goals of this work plan are to enhance system reliability, provide service load availability for future growth, and continue to invest in cost-saving technology that benefits all members. Investing appropriately, while maintaining financial stability, is the balanced approach taken by the HWEC management and board.

> HWEC is governed by a diverse, engaged, and dedicated board of trustees elected by you, the member-owners. The board's strategic direction and support has provided the conditions for HWEC to accomplish these significant system improvements and infrastructure expansions.

In closing, as a board, every decision in the boardroom is based on you, the member. Nearly 87 years ago, HWEC was established to safely provide reliable, competitively priced electricity to our member-owners to enhance the quality of life in the communities we serve. We were established on this mission, and we will continue to thrive based on this simple but powerful philosophy. On behalf of the nine-member board of trustees and the entire Holmes-Wayne staff, we look forward to seeing you at the 2023 annual meeting and wish you blessings and safety.

Publication of Holmes-Wayne Electric Cooperative's annual messages from the president/CEO and the board president were delayed due to coverage of the June storms and other time-sensitive information. Thank you for your understanding.

# The electric co-op history of innovation From high-tech to high-touch

id you know one of the most cuttingedge places for technology is right up the road at your local electric cooperative? While it may seem surprising to think of your electric co-op as a high-tech leader, it's part of a way of doing business that has been finding new approaches to solving modern problems for nearly 100 years.

### Making light out of darkness

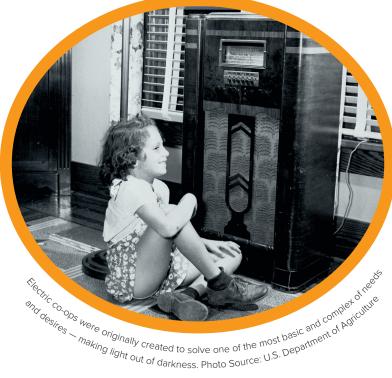
In fact, electric co-ops were originally created to solve one of the most basic and complex of needs and desires - making light out of darkness.

That legacy still works today, and it's why time is set aside each October to recognize National Co-op Month. It's a reminder that business succeeds not just through competition, but also through cooperation.

As a result of the member-owned cooperative form of business, co-ops stand out in many areas of the electric utility industry. They lead the way in community solar - an initiative in which the co-op utility builds a solar array that is supported by interested co-op members buying shares of the project. Electric vehicles are getting a boost from co-ops as well, with many placing charging stations in public parks and other rural locations.

In the early part of the last century, America's cities were being transformed by this new thing called electricity. But outside the municipal boundaries, people could only look with envy at the glow from over the horizon. Setting poles and stringing power lines miles outside of town for one or two customers was deemed too expensive.

Luckily, go-getters in America's rural communities believed they could solve the problems that kept the power companies from connecting them to modern society. They called their friends and neighbors together and started forming their own utilities. They were community-based organizations, democratically-run, not-for-profit businesses called cooperatives. Today, there are more than 900 electric co-ops in the U.S.



### A true grassroots movement

Electric co-ops didn't spring from a national directive or organization. They are truly homegrown products of what local people wanted for their community. Electric co-ops first started forming as early as 1914, and the formation of the Rural Electrification Administration in 1935 helped smooth the way forward. But it was local community initiative over the next three decades that finally brought electric service to nearly everyone.

The story of electric co-ops is of a true grassroots movement of unique, homegrown organizations. The one characteristic that applies to all of them is that they care for and listen to the local members they serve. For electric co-ops, one size does not fit all — it's the local community that's in charge. In recognizing that every one of us is different, co-ops make both an electric connection and a human connection.

And that's a truly powerful innovation.



# Certification of Active Duty Deployment

The cooperative will not disconnect electric service to the residential premises of any residential member who is deployed on active duty for nonpayment for electricity provided to the residential premises.

Upon return of the residential member from active duty, the cooperative will offer the residential member a period of time equal to duration of deployment on active duty to pay any arrearage incurred during the period of deployment. If the time period the cooperative offers the residential member for repayment presents a hardship, the member may request a longer period to repay the arrearage. No late payment fees or interest will be charged to the residential member during the period of deployment or the repayment period.

"Active duty" means active duty pursuant to an executive order of the President of the United States, an act of the Congress of the United States, or section 5919.29 or 5923.21 of the Ohio Revised Code.

The residential member must resume the timely payment of all charges for electric service provided by the cooperative after the return from active duty deployment.

In order to avoid disconnection of electric service for nonpayment of electric service during a period of active duty deployment, a completed Certification of Active Duty Deployment form must be submitted to the cooperative. Certification of Active Duty Deployment forms are available from the cooperative upon request.



# Want to help someone in the community?



The holidays are quickly approaching, and it's been a tough year for everyone. Many have reached out, asking to help neighbors and loved ones with their utility bills. A gift certificate to assist a Holmes-Wayne Electric Cooperative

member might just be the ideal present for your parents, grandparents, children, or someone in need. If you're looking for a useful present for someone you know

who is a member of Holmes-Wayne Electric Cooperative, contact us toll-free at 866-674-1055. You have the option of remaining anonymous when giving a gift card.

## Nondiscrimination Statement

Holmes-Wayne Electric Cooperative, Inc., is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr. usda.gov/complaint\_filing\_cust.html or at any USDA office, or call 866-632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send the completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Ave. SW, Washington, D.C., 20250-9410; by fax at 202-690-7442; or by email at program.intake@usda.gov.

## CAPITAL CREDITS

As a member-owner of your electric cooperative, you receive capital credits. In the past 10 years, Holmes-Wayne Electric has distributed more than \$10.7 MILLION in capital credits to its members.

# I GET **CASH** FROM MY ELECTRIC COMPANY?!

### What are capital credits?

Capital credits distributions from member-owned, not-for-profit utilities like Holmes-Wayne Electric Cooperative are somewhat similar to the dividends paid to shareholders of investor-owned utilities. The difference is that a co-op's "shareholders" are also the members that it serves, and the "dividends" are capital credits distributed to the cooperative's member-owners.

# What's the difference between allocated and retired capital credits?

Allocated capital credits appear as an entry on the permanent financial records and reflect your equity, or ownership, in HWEC. Every year, the cooperative notifies its member-owners of the amount added to



their patronage capital account through a printed notice on their May electric bills. When capital credits are retired, a check is issued to you.

### How are capital credits calculated?

Each year, net margins of the cooperative are divided among the members based on each member's electric consumption for the year. Members who use more electric service receive a larger amount of capital credits allocated to their account.

# Will I receive a capital credits check every year?

The board of trustees must authorize a retirement before you receive a check. When considering a retirement, the cooperative's board of trustees must consider the financial condition of the cooperative, the need for cash, and the availability of loan funds.

# What happens to my capital credits when I leave HWEC's service area?

Your capital credits remain on the books in your name and member number until they are retired. Because payments are made to current and former members alike, you should ensure that HWEC always has your current mailing address.

#### I have been a cooperative member for several years. When will I receive a capital credits check?

Most recently, the HWEC Board of Trustees approved the retirement of capital credits from 2001–2002. Members who joined the cooperative since 2001– 2002 have not yet received a general capital credits retirement. The unretired capital credits, or "equity" of the cooperative, serves a vital function — allowing the cooperative to operate economically and effectively, while investing in the infrastructure necessary to meet the needs of our members. A 20-year capital patronage cycle is the common industry standard.

### What are unclaimed capital credits?

HWEC wants to ensure that members receive this benefit, but sometimes we are not able to reach members after they have moved from our lines, leaving their capital credits "unclaimed." In this month's and November's issue of *Ohio Cooperative Living*, we have included a list of members who have not claimed their capital credits. If you recognize any of the names listed, please have the person contact our office toll-free at 866-674-1055.

HWEC also needs to be notified by a relative or other legal representative when a member passes away so that the account can be closed or transferred to another person's name.



# **Unclaimed capital credits**

In 2018, Holmes-Wayne Electric Cooperative Inc. mailed a general retirement of capital credits. Many checks were returned to us as undeliverable and, to date, these refunds remain unclaimed. Per the cooperative's Code of Regulations, the unclaimed capital credits are reallocated to current cooperative members four years following the original mailing and following two consecutive notices in this publication. This is the first notice. Anyone with information on these members or their heirs whose name and last known residence is listed is asked to contact the cooperative office toll-free at 866-674-1055. Contact must be made by Jan. 1, 2023, 60 days following the second publication of this notice.

3-D GEOPHYSICAL-NE DIV,WOODLAND, CA 83 PALLET RECYCLING.HOLMESVILLE.OH A & N SMITH FARM WEST SALEM OH ABRAHAMSEN NELSON ESR, WESTERVILLE, OH ACKERET WILMA, WOOSTER, OH ACKERMAN KENNETH R, WOOSTER, OH ADAMS JEANNE H, WOOSTER, OH ADAMS JOHN S, HOUSTON, TX ADAMS LEROY, WASHINGTON, DC ADAMS MARTIN O, SHREVE, OH ADKINS DAVID L. WEST SALEM, OH ADKINS ORBIE, HOMERVILLE, OH ADLER CARL R, SAGAMORE HILLS, OH AGRI-INDUSTRIES CORP, WOOSTER, OH AICHELE ANGELA, SMITHVILLE, OH AKERS LARRY R. KILLBUCK, OH AKERS RALPH, KILLBUCK, OH AKINS SHARON R. MILLERSBURG, OH ALBERT WILLIAM G, MILLERSBURG, OH ALEXANDER CLARA J, SILVER SPRINGS, NV ALLEN RONALD E. WEST SALEM, OH ALLEN TIMOTHY L, WILLARD, OH ALLESEE RICHARD W, WOOSTER, OH ALLISON DALE, WEST SALEM, OH ALLISON EUGENE BIG PRAIRIE OH ALLOWAY HAZEL B, THOMPSON, OH ALLRIDGE GRAYLING, ORRVILLE, OH ALLTEL COMMUNICATIONS INC, LITTLE ROCK, AR AMATO JOSEPH A, GAFFNEY, SC AMBILT CORP. RITTMAN, OH AMERICAN HERITAGE HOMES, AKRON, OH AMERICAN MANUFACTRD HOMES, APPLE CREEK OH

AMERICAN WEATHERSEAL URBANDALE IA AMOS TIMOTHY N, WOOSTER, OH AMSTUTZ NANCY L, WOOSTER, OH AMTEX OIL & GAS INC, CANTON, OH ANDERSON CARL E. WOOSTER, OH ANDERSON JEFFERY L. NEW LONDON, OH ANDERSON JULIAN P, WOOSTER, OH ANDERSON ROBERT E, WOOSTER, OH ANDERSON ROBERT L, WOOSTER, OH ANDRELL INC. CANTON, OH ANDREWS DOLORES, LOONEYVILLE, WV ANGEL JOSEPH A, DUNDEE, OH ANGLE MATTHEW A, RITTMAN, OH APIDONE JOHN N WEST SALEM OH ARBOGAST KEITH F, MEDINA, OH ARMAN PAUL, BIG PRAIRIE, OH

ARMCHAIR THEATER, SEVILLE, OH ARMSTRONG DELLA M. MILAN, OH ARMSTRONG IRENE M. PARMA HEIGHTS, OH ARMSTRONG JEFFREY D, MEDINA, OH ARMSTRONG THOMAS W, WEST SALEM, OH ARMSTRONG WANDA M, UPPER SANDUSKY, OH ARNDT JAMES C. CRESTON, OH ARNEY REUBEN S, CLEVELAND, OH ARNOLD RANDY K, LAKEVILLE, OH ARTMAN DOROTHY M, ALBION, PA ARTRIP TOMMY M. WOOSTER, OH ASH ROGER L. DANVILLE, OH ASHER GEORGIANN, MILLERSBURG, OH ASSOCIATED FARMS INC, JEROMESVILLE, OH AUBLE DEBORAH A, WEST SALEM, OH AUSTIN AMELIA, CLEVELAND, OH AUSTIN RETIREMENT VILL, CLEVELAND, OH AYDOGAN ALPTEKIN, WOOSTER, OH B & S BEEF CORP, DOYLESTOWN, OH B LOF OHIO INC. ZANESVILLE OH BABBS CHRISTINA M. WOOSTER, OH BAILEY JACK D, SMITHVILLE, OH BAILEY MATTHEW E, COLUMBIA, MD BAILEY MICHAEL J, APPLE CREEK, OH BAKER CAROLYN D WOOSTER OH BAKER CHARITY, LAKEVILLE, OH BAKER DAVID L, KILLBUCK, OH BAKER JACOB J, ELYRIA, OH BAKER JEFF L, WOOSTER, OH BAKER PATTI J. SMITHVILLE, OH BAKER RUTH S, PERRYSVILLE, OH BALDNER JAMES, JEROMESVILLE, OH BALDRIDGE ANISSA D. BRINKHAVEN, OH BALDRIDGE ANISSA D. DANVILLE, OH BALDWIN MELINDA M, LAGRANGE, OH BALLANTYNE KATHLEEN A. SEVILLE, OH BALLEK STEVE J, CLEVELAND, OH BALNITES SHARYN L, VASSALBORO, ME BARAT SCOTT P, RITTMAN, OH BARBERA LEO J, WOOSTER, OH BARBERA MARY T, LOUDONVILLE, OH BARDALL MARK T, SUGARCREEK, OH BARKEY STEVEN R. WOOSTER, OH BARNBY RICHARD J, WEST SALEM, OH BARNES JAMES K, ROCK ISLAND, IL BARNES MATTHEW A, WEST SALEM, OH BARNES RONALD L. SIMPSONVILLE, SC BARNETT DON, WOOSTER, OH

BARNETTE EMMA E, KILLBUCK, OH

BARRY JOHN C, CRESTON, OH BARTHOLOMEW CHRIS P. WOOSTER, OH BARTON MICHAELL FLINT TX BASCH STEPHEN J, LAKEWOOD, OH BATES RONALD EJR, WEST SALEM, OH BATES SHON C, MEDINA, OH BAUER DAVID L. CINCINNATI, OH BAUSUM SCOTT A, WOOSTER, OH BEACHY JAMES W. SUGARCREEK, OH BEACHY MAYNARD E, SUGARCREEK, OH BEACHY ROSS L. MEDINA, OH BEASLEY LARRY E. GREENVILLE. SC BEATTY MARTHA, GLENMONT, OH BECK CHRIS J, AUSTIN, TX BECKER JAN F, KILLBUCK, OH BECKER WILLIAM, BOTKINS, OH BEILER T P, TRYON, NC BELL CHARLES E, WOOSTER, OH BENDEL LEE R, OKAHUMPKA, FL BENDYCKI JOSEPH A. WEST SALEM, OH BENNETT CHRISTIE, LAKEVILLE, OH BENNETT THOMAS J, LAKEVILLE, OH BENSON RANDALL S, FREDERICKSBURG, OH BENSON SHAWNA A, LAKEVILLE, OH BERG VICKLL MYRTLE BEACH SC BERGSTROM HOLLY A, MEDINA, OH BERNHART RONNIE E, FREDERICKSBURG, OH BESANCON JOHN P. WOOSTER, OH BESANCON RANDY E. WOOSTER, OH BEVINGTON DIANE, MOUNT VERNON, OH BEWLEY VERNON S, CRIDERSVILLE, OH BICKEL LELAND T, GLENMONT, OH **BIENZ ROBERT A. NORTON, OH** BIGGINS GERTRUDE AKRON OH BIGLEY WELDON SR, WEST SALEM, OH BIHARI JOSEPH M. WEST SALEM, OH BILEK TERRY, STRONGSVILLE, OH BILLHEIMER RONALD L. SMITHVILLE, OH BIRO DOUGLAS, WOOSTER, OH BISHOP JAMES A, ORRVILLE, OH BISHOP JODI L, WOODSFIELD, OH BLACKWELL DORIS J. MANSFIELD, OH BLAGG GEORGE A, KILLBUCK, OH BLAKE JOHN J, MILLERSBURG, OH BLOCK NANCY B, LINDEN, TN BLOOM ELLEN C, NOVA, OH BLOOMFIELD GARY L. WEST SALEM, OH BLOUGH TODD E, WEST SALEM, OH BLU OIL CO, DANVILLE, OH

BOATNER KENNETH D, WEST SALEM, OH BOGGS MICHAEL K. POWELL, OH BOLDMAN DAVID R RIDGEWAY SC BOLES WILBUR D, SHREVE, OH BOLEY MICHAEL L, HOLMESVILLE, OH BOLITHO GARRY, DUNDEE, OH BOMAN WENDY K, COPLEY, OH BOOTH JOHN, WOOSTER, OH BOOTH RICK A. WOOSTER, OH BOOTH RUTH H, KILLBUCK, OH BOREMAN PAMELA D. WEST SALEM, OH BORKHOLDER JOHN L. HERON, MT BORKHOLDER SHARON S. HAMILTON, MT BOSLEY COTTA J, WOOSTER, OH BOSLEY PARKER, CLEVELAND, OH BOURGEOIS RHONDA J. RIPLEY, WV BOWEN BRENDA L, WOOSTER, OH BOWERS KENNETH W. WOOSTER, OH BOWLES ROXANNE, ASHLAND, OH BOWLING DONALD F. MAX MEADOWS, VA BOWMAN GREGORY, CRESTON, OH BOWMAN HOWARD D, GALION, OH BOWMAN JEFF, BURBANK, OH BOWMAN JEFFREY M, DANVILLE, OH BOYD CHARLES A, WARSAW, OH BOYLE THOMAS K, WOOSTER, OH BRADLEY SUANN, COSHOCTON, OH BRADY TAMARA K. ASHLAND, OH BRAGG JAMES C. WOOSTER, OH BRAMMER HOMER D, ASHLAND, OH BRANDENBURG SAMUEL W. SHREVE, OH BRANDON ADAM E, SHREVE, OH BRANDON BARBARA J. ORRVILLE. OH BRANDT I FONARD F POLK OH BRANNAN R M, WEST SALEM, OH BRAUCHER MICHAEL E, DUNDEE, OH BRAUN ALBERTA A, CLEVELAND, OH BRAZIS EVAN, WEST SALEM, OH BRENEMAN BARRY W, MEDINA, OH BRENNER IDA M, WOOSTER, OH BRENTLINGER DAVID A, CHIPPEWA LAKE, OH BREWER JOSEPH K. LAKEVILLE, OH BREWER LINDA, SHREVE, OH BRICKER EDWARD D, INVERNESS, FL BRICKER JOHN E, WEST SALEM, OH BRINKER CHAD R, WOOSTER, OH BRINKERHOFF WILLIAM, MILLERSBURG, OH BROCK JOHN R, WEST SALEM, OH BROCK KENNY V, AUBURN, AL

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JACOBS LABEN C, MEDINA, OH JAMES HANS, SHREVE, OH JANAWAY E E, NEW ALBANY, OH JANOS JOSEPH J. WADSWORTH. OH JANSSEN KEN E. WOOSTER, OH JAROSCAK ANDREW P, AVON LAKE, OH JARRED CARL T, SHREVEPORT, LA JARVIS DENNIS L. MEDINA, OH JAY PALLET ALL, MILLERSBURG, OH JEFFERY STEVEN A, SPARTANBURG, SC JENKINS GEORGE K, KILLBUCK, OH JENNEY WILLIAM C. JOHNSTOWN, OH JENNINGS ETHEL P, WOOSTER, OH JETSTREAM POWER INTERNA. HOLMESVILLE, OH JEVNIKAR GREG M, GALION, OH JINDRA LEANN M. SPENCER, OH JOHNS CHARLES, LODI, OH JOHNSON FERN F, FRESNO, OH JOHNSON KATHERINE I, DALTON, OH IOHNSON TONYA M WOOSTER OH JONES DONNA M. APPLE CREEK, OH JONES JUNE R, MASSILLON, OH JONES MARGARET A, DUNDEE, OH JONES MYRA J, DUNDEE, OH JONES OPAL M. HOMERVILLE, OH JONES ROXANNE L, KILLBUCK, OH JONES WILLIAM H, LAKEVILLE, OH JORDAN JAMES, WEST SALEM, OH JOSEPH JOHN K. APEX, NC JOY IDA, MILLERSBURG, OH JUDSON BROCK, KILLBUCK, OH JUREATIC CHARLES RSR, WEST SALEM, OH JUSTICE BRADLEY A. MILLERSBURG, OH JUSTICE DANIEL S. MILLERSBURG, OH JW PLUMBING, WOOSTER, OH KAHL MATTHEW T, MANSFIELD, OH KAIN NITA, ORRVILLE, OH KAMER LORI A. MILLERSBURG, OH KANDEL JEFFREY DSR, GREENFIELD, IN KANDEL ROMAN LJR. NEWPORT. TN KANDEL SARAH J, MARSHALLVILLE, OH KANDOLA KRISTOFFE L CLEVELAND, OH KANE MICHAEL, WEST SALEM, OH KARA RONALD, FAIRLAWN, OH KARNES JEFFREY L, WOOSTER, OH KASER MARJORIE R, WAYNESBURG, OH KAUFFMAN ETHEL, BERLIN, OH KAUFFMAN GLEN R, KILLBUCK, OH KAUFFMAN RUSSELL P, SHREVE, OH KAUFMAN KEITH E. JEROMESVILLE, OH KAY VERONICA J. CRESTON, OH KEAL DRIVEAWAY CO, BROADVIEW HEIGHTS, OH

KEELER JULIE L, WEST SALEM, OH KEEN RICHARD DJR, OAK RIDGE, NC KEIM ADEN E, APPLE CREEK, OH KEIM ERVIN R, LOGANVILLE, WI KEIM JOHN L, BEACH CITY, OH KEIM JONAS A, SHREVE, OH KEIM MARTHA, SUGARCREEK, OH KEIM ORIN D, MILLERSBURG, OH KEIM POULTRY, DUNDEE, OH KEITH MADELINE H, WOOSTER, OH KELLER GEORGE, CLEARWATER, FL KELLEY ARNOLD, WEST SALEM, OH KELLEY WALTER R, WEST SALEM, OH KELLY MELYNDA K. JEROMESVILLE, OH KEMP ROGER V. WESTERVILLE, OH KENNEDY JAMES E, SHREVE, OH KENYON EUGENE C. JEROMESVILLE. OH KERR RICHARD J. DUNDEE, OH KESSINGER GLEN D, APPLE CREEK, OH KETCHUM HEIDI D, KILLBUCK, OH KI JA MAR GREENHOUSE, WOOSTER, OH KIDD GERALDINE, WEST SALEM, OH KIDD JERI L, RANDOLPH, OH KIEFER DAVID C, SMITHVILLE, OH KILBANE ADVERTISING INC, BAINBRIDGE ISLAND, WA KILLBUCK SPORTSMAN CLUB. MILLERSBURG, OH KILROY THERESA M. MILLERSBURG, OH KIMMELL RICHARD, WOOSTER, OH KINCAID MOZURA A CLEVELAND OH KING DEBORAH A, WEST SALEM, OH KING GLEN D, MILLERSBURG, OH KIPP CHRIS, ASHLAND, OH KIRCH MERTIN R, WARSAW, OH KIRKHAM JOHN S, HOPEWELL, VA KIRKPATRICK THOMAS E, TROY, MT KIRKSEY WALTER, MOUNT HOPE, OH KLANN NEAL A, WEST SALEM, OH KLEIN TONA, WOOSTER, OH KLEINER JAMES J, SAINT JAMES, MO KLEVER HERBERT C, NORTH LAWRENCE, OH KLINE ALLEN J, SHREVE, OH KLINE DAVID, HAVEN, KS KLINK NATHAN A. MILLERSBURG, OH KLOSTERMAN EARLE W, WOOSTER, OH KLUK RICHARD L, WEST SALEM, OH KMETZ JAMES E, BURBANK, OH KNODERER THOMAS A. KISSIMMEE, FL KNOTTS PATRICK E, LAKEVILLE, OH KOPPES WAYNE, SARASOTA, FL KOPRONICA ALBERT A, WEST SALEM, OH KOSSIN JOHN E. WEST SALEM. OH KOST STEVEN L, POLK, OH KOSTKA JOAN M. HARRISONBURG, VA KOTEWICZ VINCENT D, MILLERSBURG, OH KOVACH TAMMY L. MILLERSBURG, OH KOWATCH CAROLE, MANSFIELD, OH KOZIMOR JAMES S, ASHLAND, OH KRAINE EDWARD M, MILAN, OH KRAJICEK RITA D. PERRYSBURG, OH KRANZ RICHARD A. SMITHVILLE, OH KREIDLER JEANETTE R, KILLBUCK, OH KRICHBAUM GREGORY L, LOUDONVILLE, OH KRICHBAUM K C, GLENMONT, OH KRIDLER JANE C, MILLERSBURG, OH KRIEG DAVID S. WOOSTER, OH KRIEG JEFFREY L, LAKEVILLE, OH KRIEGER PAUL A, STRONGSVILLE, OH KRUEGER ALICE, NOVA, OH KRUEGER JAMES E. CLEVELAND, OH KRUPA STEPHEN C, BURBANK, OH KUNDRACIK GEORGE, WOOSTER, OH KUNTZ FANNIE F, WEST SALEM, OH

KYLE DONALD D, DENNISON, OH LADRACH FRED R, CLOVER, SC LAHM MADELINE C, SUGARCREEK, OH LAKE ROBERT RJR. BRUNSWICK. OH LAMBERT ROBERT K, KILLBUCK, OH LAMP WILLIAM R KILLBUCK OH LANCE JAMES E. WADSWORTH, OH LANDIS BRIAN K, DUNDEE, OH LANDIS ROGER W, WEST SALEM, OH LANGDON MARY R, WARSAW, OH LARKIN FRANK G. GUILFORD, VT LASAGE MARY, CRESTON, OH LAUER IRA A3, BLOOMSBURG, PA LAVINDER DEWEY A, WOOSTER, OH LAVINDER MICHELLE, STRASBURG, OH LEAMAN ROBERT, WOOSTER, OH LECKRONE DAVID E, WEST SALEM, OH LECKRONE MICHAEL W, WOOSTER, OH LEE RICHARD A, SANDUSKY, OH LEEDA SERVICES INC. MASSILLON, OH LEGGETT MICHAEL E, WOOSTER, OH LEININGER MARK E, WOOSTER, OH LEIST ROBERT P, MILLERSBURG, OH LEMASTER BENJAMIN FJR. MANSFIELD, OH LEMIN JUDY, SILVERDALE, WA LEMLEY A J. WOOSTER. OH LENART GEORGE JR, UNION, OH LENDE JOHN A, NAVARRE, OH LENTHE KEITH, WOOSTER, OH LESS PETER R, MILLERSBURG, OH LESTER GARY L, SHOW LOW, AZ LESTER ROBERT L, KILLBUCK, OH LEWIS ROBERT R. DOVER, OH LEZAK JENNY M. MANSFIELD, OH LIFER CHAD E. JEROMESVILLE, OH LIFER GENE E, LOUDONVILLE, OH LIMBACHER JOHN, BALTIC, OH LIMITED INDUSTRIES, APPLE CREEK, OH LINDSAY KARI A, SHREVE, OH LING ROBERT L, KILLBUCK, OH LISTON TRACY, WEST SALEM, OH LITTEN KRISTIN M ASHLAND OH LITTEN RANDALL S, ASHLAND, OH LITTLE IDA J. DUNDEE, OH LITTLE PAUL K, NEW PHILADELPHIA, OH LLOYD EMMA J, RITTMAN, OH LOCKHART DORIS M. CANAL FULTON, OH LOCKNEY EFFIE, ARNOLDSBURG, WV LOGAN DURA P. GADSDEN, AL LONG BIRDIE M. WEST SALEM, OH LONG DAVID A. CHAGRIN FALLS, OH LONG DORENE G, SHREVE, OH LONG GEORGE LJR, WEST SALEM, OH LONG JERRY V, MILLERSBURG, OH LONG NANCY K, HAYESVILLE, OH LONGFELLOW MARGARET E, GLENMONT, OH LOOMIS JULIE Y. GLENMONT, OH LOTUT LYUBOMIR SR, BERLIN, OH LOUDONVILLE CANOE LIVER. LOUDONVILLE, OH LOVING STEPHANIE K, SMITHVILLE, OH LOWE MICHAEL W, WOOSTER, OH

KUSHNER THOMAS R, CINCINNATI, OH

LOZIER J D, LAKEVILLE, OH



LUCAS WILMA F, WOOSTER, OH LUCIUS STEVE H, BROADVIEW HEIGHTS, OH LUKE DANIEL L, WOOSTER, OH LUTSCH JOHN S. BOLIVAR, OH LYONS MONICA G, WEST SALEM, OH LYONS ROBERT E, MILLERSBURG, OH M B OPERATING INC. HARTVILLE, OH MACHINAK PAUL, LOUDONVILLE, OH MACHOVINA CHRISTOPHA, CRESTON, OH MACIEL PAUL M, WEST SALEM, OH MACKEY DEAN WOOSTER OH MADDY JAMES F, CRESTLINE, OH MADER FREDERICK, NORTH OLMSTED, OH MAGYAR JAMES, STERLING, OH MAIBACH CHRISTINA, WOOSTER, OH MAIBACH MARK W FAIRBURN GA MAIBACH ROBERT ESR, JOHNSTOWN, OH MAIYER MICHAEL R, ASHLAND, OH MAJEWSKI MICHAEL, NORTH ROYALTON, OH MALESKY SARA J. MIDLAND, MI MANACAPILLI PHILIP W, SMITHVILLE, OH MANATTEE OIL CO, FREDERICKSBURG, OH MANGES KENNETH H, WOOSTER, OH MANN DAVID G. CONCORD, NC MARBURGER SHARON L.

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MCCOLLUM BRENT A, WICKLIFFE, OH MCCOMAS RICHARD L, WEST SALEM, OH MCCOY CARL E, WEST LAFAYETTE, OH MCCOY CHARLENE, LODI, OH MCCOY LOUISE, WOOSTER, OH MCCULLOUGH DRILLING, UTICA, OH MCDOWELL JAMES W. APPLE CREEK, OH MCFARLAND PAMELA S, MILLERSBURG, OH MCGRAW KEITH D, LODI, OH MCGREEVY THOMAS J, OLMSTED TWP, OH MCKEE JERRY D. HOLMESVILLE OH MCKELVEY BERNARD, MILLERSBURG, OH MCKINLEY GEORGE R, AKRON, OH MCLAUGHLIN STEPHEN, WOOSTER, OH MCLELLAN MATTHEW J. JEROMESVILLE, OH MCM PROPERTIES, MILLERSBURG, OH MCMANAWAY CLARENCE, DUNDEE, OH MCPHERN SCOTT J, APPLE CREEK, OH MCPHERSON STEVEN D. BLUFFTON, SC MCVAY DEBBIE L. LAKEVILLE, OH MCVICKER C A, WOOSTER, OH MEADE CURTIS L, WEST SALEM, OH MECHLING CHRISTY D, LOUDONVILLE, OH MEEK WILLARD, MADISON, OH MEESE STEVEN A, WEST SALEM, OH MEININGER MATT D. WOOSTER, OH MEISNER HELEN R, POMPANO BEACH, FL MEL & MARYS COTTAGES, BALTIC, OH MELCHER JEANNE, CUYAHOGA FALLS, OH MELLOTT JAMES E, SHREVE, OH MELSON GERALD T, ORRVILLE, OH MENG PHIL, BURBANK, OH MEREDITH STEVE W SHREVE OH MESSENGER DIANE M, WOOSTER, OH MESSNER REX M. BIRMINGHAM, OH MEYER ERIC T, HOLLIS, NH MEYER SHARON L, WOOSTER, OH MEYERS ARTHUR TSR, MASSILLON, OH MICHALEK GEORGE, WOOSTER, OH MIHALKO ANDREW, WEST SALEM, OH MILICH DANIEL M SHREVE OH MILLER ABRAHAM WOOSTER OH MILLER ALBERT M, MILLERSBURG, OH MILLER ALLEN A, MILLERSBURG, OH MILLER ALLEN P, SUGARCREEK, OH MILLER ANDREW J. MILLERSBURG, OH MILLER ANDREW R. STATESVILLE, NC MILLER ANDY J, SUGARCREEK, OH MILLER ANDY P, FREDERICKSBURG, OH MILLER ANGELA C. WOOSTER. OH MILLER ANNA M. SUGARCREEK, OH MILLER ATLEE J, SUGARCREEK, OH MILLER BETTY J, MILLERSBURG, OH MILLER CLARENCE R, WILMOT, OH MILLER DAVID J. HERON, MT MILLER DIANE R, MILLERSBURG, OH MILLER DUANE J. APPLE CREEK, OH MILLER GERALD J, SUGARCREEK, OH MILLER GLORIA, WALNUT CREEK, OH MILLER GREGG R. DALTON, OH MILLER HEATHER L, GLENMONT, OH MILLER JAMES H, AKRON, OH MILLER JAY A. KILLBUCK. OH MILLER JEFFREY L. MINERVA, OH

MILLER JEFFREY W, WOOSTER, OH MILLER JESSICA L. KILLBUCK, OH MILLER JOE E, WALNUT CREEK, OH MILLER KAMI J. WINESBURG, OH MILLER KATE H, LOUDONVILLE, OH MILLER KEITH L. WOOSTER, OH MILLER LOIS E. WATERTOWN, SD MILLER MARVIN M, BERLIN, OH MILLER MICHAEL D, BRINKHAVEN, OH MILLER MOLDING, DUNDEE, OH MILLER MOSES I MILLERSBURG OH MILLER PAUL J, SUGARCREEK, OH MILLER PHILIP E, FREDERICKSBURG, OH MILLER RAYMOND A, FREDERICKSBURG, OH MILLER REUBEN T. SHREVE, OH MILLER RICHARD M, SHREVE, OH MILLER RICK D. KILLBUCK, OH MILLER ROBIN L, KILLBUCK, OH MILLER RODNEY L. MILLERSBURG, OH MILLER RONALD J. MONTOURSVILLE, PA MILLER SCOTT M, DUNDEE, OH MILLER SILAS P, WOOSTER, OH MILLER STEVE R, WOOSTER, OH MILLER TERRY L. BILLINGS, MT MILLER TERRY L. ORRVILLE, OH MILLER TIMOTHY L, DUNDEE, OH MILLER TIMOTHY W, ORMOND BEACH, FL MILLER TRINA, HOLMESVILLE, OH MILLER TRUMAN, SUGARCREEK, OH MILLER VERNA, MILLERSBURG, OH MILLER WANDA F, BEACH CITY, OH MILLER WILLIAM L, WOOSTER, OH MILLER WILLIAM R KILLBUCK OH MILLER WILLIS M, BRINKHAVEN, OH MILLER WYMAN R. MILLERSBURG, OH MINOR HEATHER A, ASHLAND, OH MISCH ROBERTA, LAGRANGE, OH MITCHELL KEITH A. OCALA, FL MIXON ROSS T, WEST SALEM, OH MOATS MEADE E. WOOSTER, OH MOHICAN RIVER INN AKRON OH MOHLER CHARLES W. MILLERSBURG, OH MOHLER THOMAS M, WOOSTER, OH MONAGHAN MARY E. APPLE CREEK, OH MONEY PHILLIP J, MILLERSBURG, OH MONROE JOHN B. GREENWOOD, SC MOORE PATRICK A, WEST SALEM, OH MOORE WELL SERVICE, WEST SALEM, OH MOOREFIELD EMILY S, WOOSTER, OH MOOREHEAD DEBRA J. SUGAR GROVE, OH MOOREHEAD PATRICIA, FREDERICKSBURG, OH MOORHEAD ROBERT, SHREVE, OH MORAN FAY J, HAMPTON, TN MOREHOUSE GEORGIA A. MILLERSBURG, OH MOREHOUSE LINDA D, LEESBURG, FL MORELAND KEITH, BRINKHAVEN, OH

MORFORD LEWIS SR, WEST SALEM, OH

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MORONEY PAUL F. JEROMESVILLE, OH

MORR GLADYS, MECHANICSBURG, OH

MORRIS J G. WESTERVILLE, OH

MORRIS JACK D. WEST SALEM, OH

MORRIS BENJAMIN D, LOUDONVILLE, OH

MORRIS KENNETH R, BIG PRAIRIE, OH MORRIS TAMMY L, BRINKHAVEN, OH MORRISON BETTY M, MILLERSBURG, OH MORRISON LORI L. STERLING, OH MORRISON MICAH J. MOUNT VERNON, OH MOSHER DON L WOOSTER OH MOSIER DARYL, SHREVE, OH MOTSCO SUSAN, LAKEVILLE, OH MOUCHA J B, SPENCER, OH MOUSER CHARLES A, WEST SALEM, OH MOVENS RANDY MEDINA OH MOWERY PATRICIA A, WEST LAFAYETTE, OH MOYER ROBERT T, MILLERSBURG, OH MULDREW WILLIAM WOOSTER OH MULLET HELEN, MILLERSBURG, OH MULLIGAN JOHN, DUNDEE, OH MULLINS BRENDA A, MILLERSBURG, OH MULLINS MARTHA S, MILLERSBURG, OH MULLINS VERONNICA M. WOOSTER, OH MULTI PRODUCTS, KILLBUCK, OH MUNDAY BARBARA J, WOOSTER, OH MUNDAY GARY R, SHREVE, OH MURPHY NANCY C, ASHLAND, OH MURPHY RICHARD L. PUYALLUP, WA MURPHY RONZEL, WEST SALEM, OH MURPHY RUSSELL L. MILLERSBURG, OH MURRAY JULIE L, BIG PRAIRIE, OH MURRAY STEVEN E. BURBANK, OH MUSSER J S, ORRVILLE, OH MYERS CARMELLA L, CLEVELAND, OH MYERS EMMA J, WOOSTER, OH MYERS GLENN C. WOOSTER, OH MYERS MARK A. WOOSTER, OH MYERS MICHAEL J, NEW ALBANY, OH MYERS NANCY L, WEST SALEM, OH MYTKO MARY A, LAKEVILLE, OH NAGEL CARL J, BURBANK, OH NAGEL FORREST, MEDINA, OH NASON DENIS, SHREVE, OH NATIONAL ADVERTISING CO., PHOENIX, AZ NATI AND ENERGY CORP. NEW PHILADEL PHIA OH NEEDHAM VIOLA, DOVER, OH NEER BRECK A, WEST SALEM, OH NELSON MAE, WEST SALEM, OH NEMEC CHARLES T. WEST SALEM, OH

NEMETH RICHARD J, CLEVELAND, OH NEWMAN ELAINE M, APPLE CREEK, OH NICEWANDER RUBY, DUNDEE, OH NICHOLS DANIEL L, WEST SALEM, OH NICHOLS ELENA, SPENCER, OH NICHOLS SHIRLEY A, GAINESVILLE, FL NICKELSON ANNETTE D, WOOSTER, OH NICKLES TIM, WYOMING, IL NIEMOCIENSKI EDWIN A, HUDSON, OH NIKSA TIMOTHY J, APPLE CREEK, OH NOBLE DAVID D, WOOSTER, OH NOBLE DONALD E, WOOSTER, OH NOFTZGER LARRY G, WEST SALEM, OH NOGGLE ROBERT G,

SAINT CLAIR SHORES, MI NORMAN RICHARD H, WEST SALEM, OH NORMILE CHRISTOPHJ, ROCKY RIVER, OH NORRIS NANCY D, MILLERSBURG, OH NORTH STEVE R, MC DERMOTT, OH NORTON DOROTHY, WEST SALEM, OH NOVAK SHAWN D, WEST SALEM, OH NOWICKI CASEY L, MANSFIELD, OH NOY DEBRA S, DALLAS, TX NYE KIT, WEST SALEM, OH NYE PATTI L, FAIRVIEW PARK, OH OBRECHT JAMES H, SHREVE, OH O'BRIEN KATHLEEN M,

WESTFIELD CENTER, OH OBRIEN MICHAEL BURBANK OH OCONNER HEATHER E, WEST SALEM, OH OCONNOR DANIEL P, WEST SALEM, OH ODELL JEFFREY L, WOOSTER, OH ODONNELL JACK T. WOOSTER, OH OGLE RONALD B ASHLAND OH OHIO OUTDOOR AD CORP., FREMONT, OH OKEY EDWARD J, DUNDEE, OH OLDS AMY C. WOOSTER, OH OLNEY JENNY M. KILLBUCK, OH OLYMPIC RESOURCES, WOOSTER, OH ONEIL DOUGLAS A, DOVER, OH OSAIR INC, MENTOR, OH OWENS DARRIN L. WOOSTER. OH OWENS TINA S. WOOSTER, OH PACE ARTHUR D, MILLERSBURG, OH PACHMAYER CARL E, WOOSTER, OH PALMER GENE, AKRON, OH PALMIERI ANGELO L, MARIETTA, OH PALOMBI MICHAEL J, SHREVE, OH PARAGON GEOPHYSICAL,

MOUNT GILEAD, OH PARKER JAMES D, WOOSTER. OH PARRIS ALAN J. SHREVE, OH PARRISH MYRON A, MILLERSBURG, OH PARSONS MARJORIE K, BEDFORD, VA PARSONS ROBERTA L, LAKEVILLE, OH PASENOW PAUL L. NORWALK, OH PATCHIN DONNA C, BIG PRAIRIE, OH PATRICK PETER, WOOSTER, OH PATTERSON HARLAN M. BURBANK, OH PATTERSON JOSEPH H MOUNT GILEAD OH PATTERSON JOYCE A. LENOIR, NC PATTERSON KYLE J. FAYETTE, OH PATTERSON MARY E, WOOSTER, OH PATTERSON NELLIE F. CANTON, OH PATTERSON ROBERT D. ASHLAND, OH PATTERSON WILLIAM CSR, ORRVILLE, OH PATTIN ED, DUNDEE, OH PATTON DAVID T. APPLE CREEK, OH PAULEY JEFFREY W. WEST SALEM, OH PAULIN CAROL M, WEST SALEM, OH PAVELSCHAK STEPHEN M, WOOSTER, OH PAWLUS RONALD J, MANSFIELD, OH PENNELL ROGER E. WOOSTER. OH PENNINGTON DEBRA L. WOOSTER, OH PENNINGTON GARNER R, WOOSTER, OH PENTECOST TOM, SUGARCREEK, OH PERDUE TERESA L, BARBERTON, OH PERRY CLIFFORD A. SIERRA VISTA, AZ PERRY PEARL E, WEST SALEM, OH PETERSON KENNETH K. MILLERSBURG, OH

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WISE DEBORA A, WADSWORTH, OH WISSEL SUE A. WEST SALEM. OH WISSEL WILLIAM FSR. WEST SALEM, OH WISSEL WILLIAM M, WESTLAKE, OH WITT INDUSTRIES, CINCINNATI, OH WOK & ROLL INC, FLUSHING, NY WOLF THOMAS M. BEDFORD, TX WOLFORD STEPHEN W. BRIDGEPORT, IL WOOD REBECCA A, DUBLIN, OH WOODRUFF BRADLEY A, WOOSTER, OH WOODRUFF DIXIE M, MASSILLON, OH WOODS FRANK JR, ELYRIA, OH WOODY JOHN T, CRESTON, OH WRIGHT APRIL D, WOOSTER, OH WRIGHT CHRISTOPHM, WOOSTER, OH WRIGHT THOMAS A DUNDEE OH WRINKLE RUTH A, MILLERSBURG, OH WUNDERLE JUDY M. AVON LAKE, OH WYAND DANIEL R, ASHLAND, OH YANNAYON DANA, MILLERSBURG, OH YARNELL SUSAN M. SMITHVILLE, OH

YARNELL WESLEY L. ST PETERSBURG, FL YATES EDITH. WEST SALEM, OH YATES JOEL A, WOOSTER, OH YEAGLEY RETTA J, WEST SALEM, OH YEAGLEY SANDRA L, SMITHVILLE, OH YEATER BRINTON I HUDSON OH YENSHO SALLY A, SMITHVILLE, OH YODER ALVIN E. BRINKHAVEN, OH YODER BRUCE A, MILLERSBURG, OH YODER DAVID N, MILLERSBURG, OH YODER EMANUEL H. DUNDEE, OH YODER ERVIN E, FREDERICKSBURG, OH YODER HAROLD J, PORTAGE, WI YODER HENRY A. MESA, AZ YODER JOHN IR ORRVILLE OH YODER JULIE A, BRINKHAVEN, OH YODER LEROY A, BERLIN, OH YODER LESLIE A, WINESBURG, OH YODER MELVIN J, FREDERICKSBURG, OH YODER NATHANIEL P, DUNDEE, OH YODER SAM J, FREDERICKSBURG, OH YODER SAMUEL S, SHREVE, OH YODER SARA, FREDERICKSBURG, OH YODER STEVEN J. DUNDEE, OH YODER TIFFANY A,

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MILLERSBURG, OH ZECHER WILLIAM ASR, BARBERTON, OH ZEDAKER JEFFERY L, DUNDEE, OH ZEMLA NATALIE D, CLEVELAND, OH ZIMMERMAN SARAH, WOOSTER, OH ZOLLARS STEPHEN, WOOSTER, OH ZUBROD PAUL A, ASHLAND, OH ZURAKOWSKI BRUCE, LEBANON, OH ZWAYER BRENDA C, KILLBUCK, OH



# HOLMES-WAYNE ELECTRIC COOPERATIVE LOCAL PAGES

# See yourself in cyber.

October is Cybersecurity Awareness Month

#### Improve your cyber hygiene by doing these four things:

- 1. Enable multifactor authentication
- 2. Use strong passwords and a password manager
- 3. Update software regularly
- Recognize and report phishing attacks



## Energy Efficiency Tip of the Month

If you can see daylight around a window frame or if you can rattle a window (movement means possible leaks), the window likely needs to be sealed.

Most window leaks can be sealed with caulk or weatherstripping, which come in a variety of compounds and materials. Visit www.energy.gov/ energysaver to learn how and where to seal air leaks.

Source: energy.gov

## October is Breast Cancer Awareness Month.

Remember to encourage your loved ones to keep up to date on all recommended preventive healthcare and screenings!



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